Division of Health Care Financing HCF 13077A (Rev. 08/04)

TRADING PARTNER TESTING VERIFICATION COMPLETION INSTRUCTIONS

This attachment contains instructions on exchanging the X12 transactions. The information in this attachment is in the following order:

- Section I Connecting to the Electronic Data Interchange (EDI) Web site.
- Section II Sending and receiving X12 837 and acknowledgment.
- Section III Receiving the X12 835.
- Section IV Provider Electronic Solutions (PES) connectivity and exchange.
- Section V Exchange X12 270/271 transactions.

SECTION I — CONNECTING TO THE EDI WEB SITE

The EDI department will support the following data exchange methods for the X12 837, Acknowledgement, and 835 transactions:

- Secure Web, using an Internet Service Provider (ISP) and a personal computer with a modem, browser, and encryption software.
- Remote access dial-up (RAS), using a personal computer with a modem and browser and encryption software.
- 3480, 3490, 3490E cartridge tapes by which trading partners may exchange the X12 837 transaction only.

Connecting Using Secure Web

To connect to the Division of Health Care Financing (DHCF) EDI Web site via your ISP, open your web browser and enter the DHCF EDI Web site Address, www.wisconsinedi.org/.

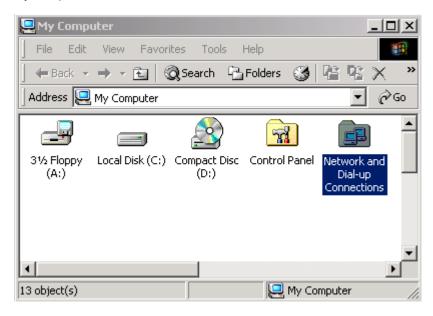


Connecting Using RAS

To create a dialup connection to the EDI RAS server, follow the instructions provided by your modem's manufacturer for proper modem installation. As not all Windows Operating systems are identical in design, you may have to search for the dialup networking installer either in My Computer, Control Panel, or in the Start Menu, and then double click on Network and Dial-up Connections.

Note: The examples provided may not directly match your computer's dialogue boxes.

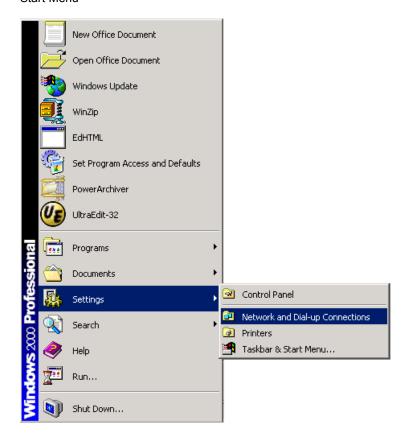
My Computer



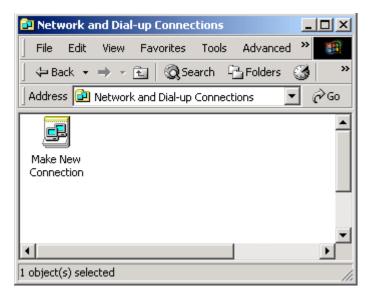
Control Panel



Start Menu



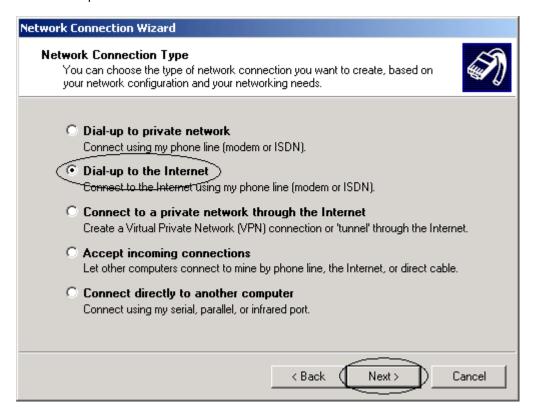
Double click on the Make New Connection icon.



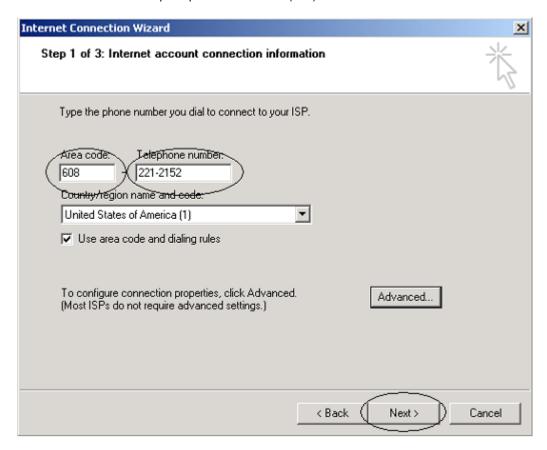
After the initial Network Connection Wizard dialog box appears, select the Next button.



Choose Dialup to the Internet and select the Next button.



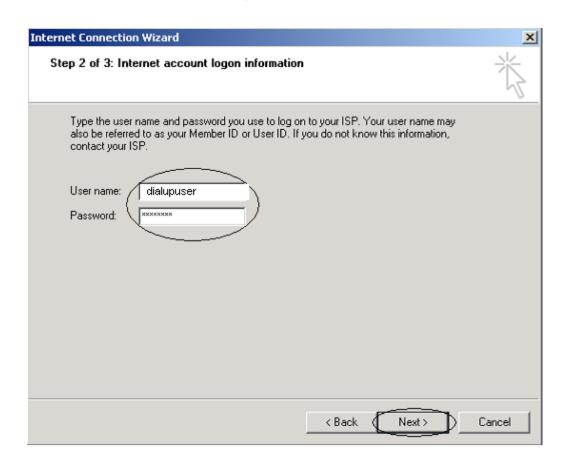
Insert the DHCF EDI dial-up telephone number — (608) 221-2152 — and select the Next button.



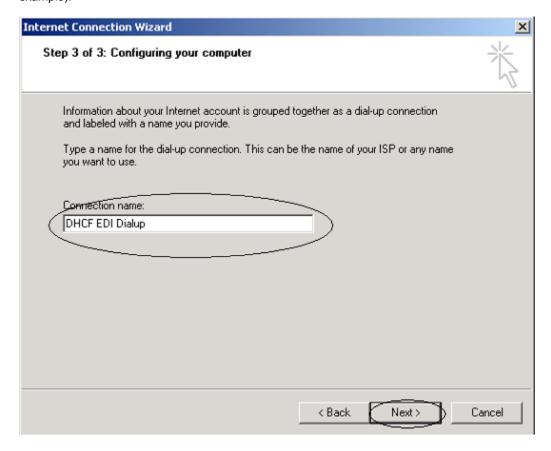
Enter the EDI User Name and Password for the dial-up networking account as follows and select the Next button.

User name: dialupuser Password: rwt07&a1

Note: This information is case sensitive; type all of the alphabetic characters in lowercase (no capital letters).

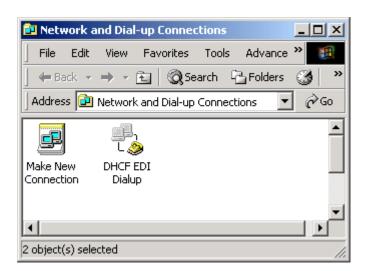


Enter a name to identify your DHCF EDI dialup networking connection and select the Next button (the following is provided as an example).



A prompt may appear requesting to create an internet e-mail account. Choose "No" and select the Next button, then select the Finish button.

Return to the Network and Dial-Up Connections dialogue box and double click the DHCF EDI Dialup icon.



Your user name and password should be displayed on the connection screen as follows. Select the Dial button.



After the connection has been successfully made, open your web browser and enter the DHCF EDI address, http://www.wisconsinedi.org/.



EDI Cartridge Tape Requirements

The DHCF EDI Department will only accept 3480, 3490, and 3490E magnetic tape cartridges containing the X12 837 Health Care Claim, Dental, Institutional, and Professional and transactions following these format requirements:

- They must be in ASCII format.
- The external label must contain the trading partner identification number.
- The block size must be coded to 32760.
- The Trading Partner must pad the remaining block(s) after the X12 trailer segment with null characters.
- There can be no compressed files.
- There can be no encryption.
- There can be no internal label.

SECTION II — SENDING AND RECEIVING X12 837 AND ACKNOWLEDGEMENT TRANSACTIONS

In order to exchange X12 837 and Acknowledgement transactions, trading partners are required to maintain at least one login and password at the EDI Web site, *www.wisconsinedi.org/*. Refer to Attachment II of these instructions for more information on user registration. The following are instructions for exchanging the X12 837 and Acknowledgement transactions.

Step 1 — Login

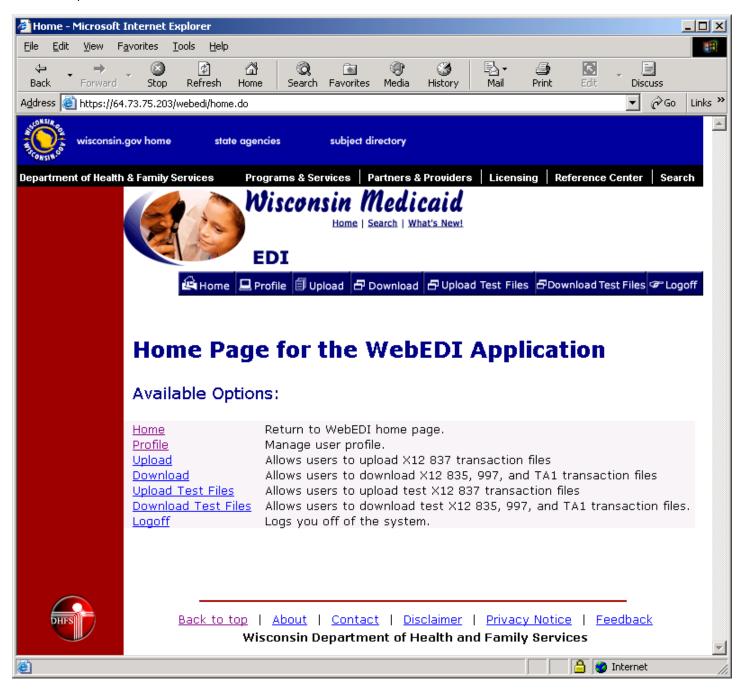
Enter your user name and password.

If you have not registered to use the EDI Web site, refer to Attachment II of these instructions for more information on user registration.

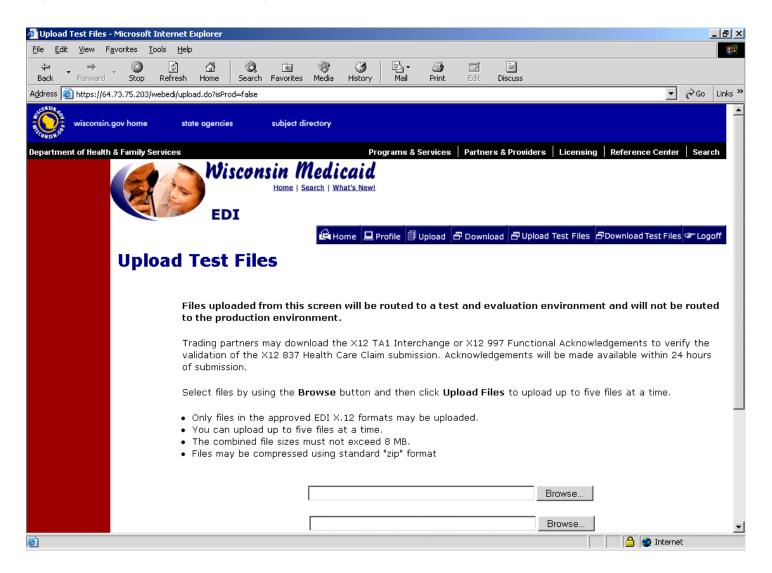


Step 2 — Uploading X12 837 Test File(s)

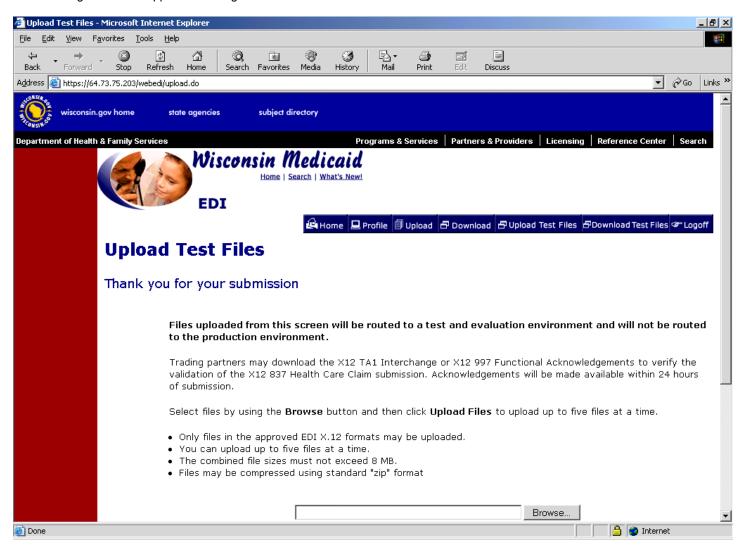
Select the Upload Test Files link.



Select the Browse button and locate the X12 837 transaction file(s) on the computer or network to submit for testing. Trading partners may submit up to five files at a time for testing.



The following screen will appear indicating a successful submission.

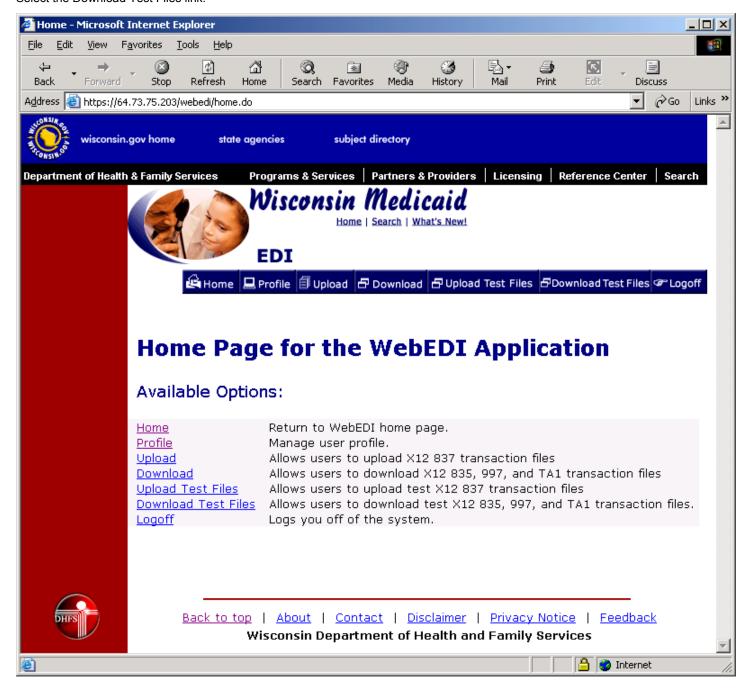


Step 3 — Downloading Acknowledgments

To verify the validation of the X12 837 test file(s) submitted via the EDI Web site, trading partners are required to also download the applicable acknowledgement. Reference the EDI TA1 and 997 companion documents located on the Department of Health and Family Services (DHFS) Web site, dhfs.wisconsin.gov/medicaid9/edi/edi_enroll_compguides.htm, for more information on verifying the status of an X12 exchange.

The EDI department will only generate rejected TA1 (TA104 = R) transactions if the interchange information provided on the X12 837 is not appropriately recognized. Trading partners should reference the applicable X12 837 companion document located on the DHFS Web site, *dhfs.wisconsin.gov/medicaid9/edi/edi_enroll_compguides.htm*, to verify the interchange requirements. The EDI department will not generate accepted TA1 transactions and will use the 997 transaction to indicate accepted or rejected transactions.

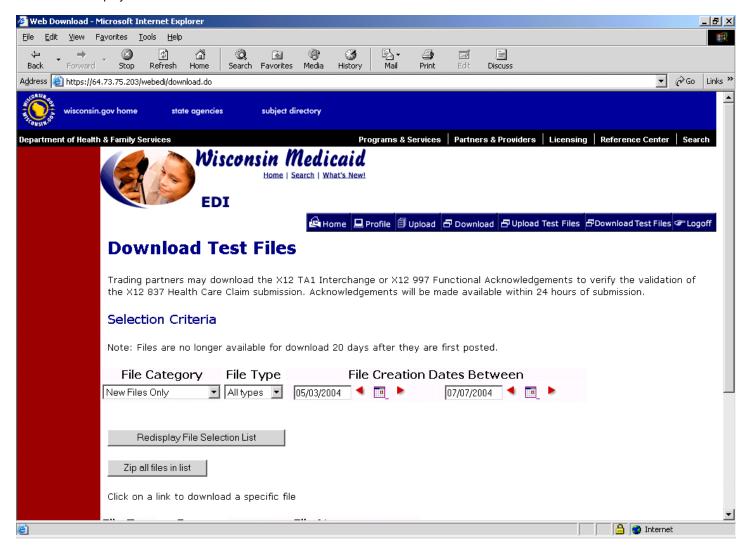
Select the Download Test Files link.



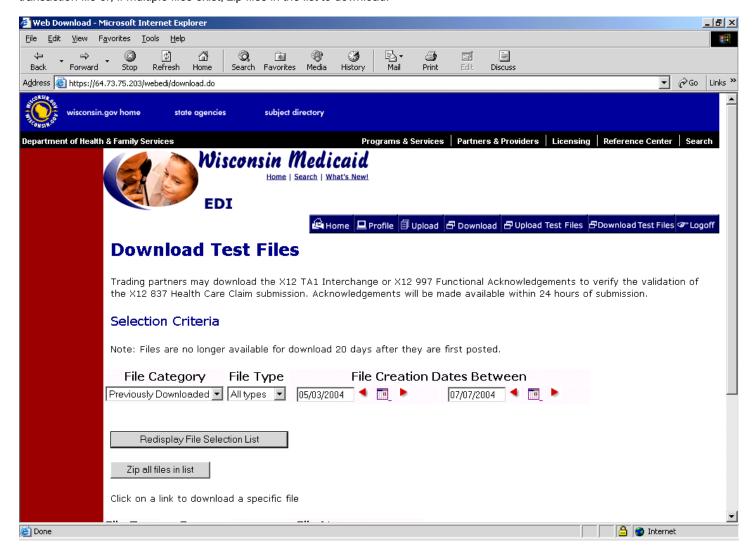
The following screen will appear. Trading partners may select from the following options when downloading files:

- New files only.
- All available files.
- Previously downloaded file.

Select the Redisplay File Selection List button.



The following screen will appear. Trading partners may select a link to download a specific X12 TA1 or 997 acknowledgement transaction file or, if multiple files exist, zip files in the list to download.



Trading partners may select a link to download the acknowledgement transaction file(s) or, if multiple files exist, trading partners can zip files in the list prior to downloading. The default setting for downloading files is New Files Only. Trading partners may also filter the list of files displayed by selecting All Available Files or Previously Download. The trading partner identification number will precede the file name.

Sending X12 837 Files Using Cartridge Tape

Trading partners may also send the X12 837 Health Care Claim transaction files using cartridge tape. Reference Section I of this attachment for cartridge tape format specifications. Cartridge tapes received by the EDI department that do not match the documented format specifications will be returned unprocessed to the trading partner.

Trading partners may mail cartridges to the following address. All cartridges will be returned to the original sender.

Tape Librarian Division of Health Care Financing EDI Department 6406 Bridge Rd Madison WI 53784-0009

The EDI department will process the test files contained on the cartridge tape and notify the trading partner on the evaluation results. The applicable X12 acknowledgements will also be created for cartridge tape submissions; however, trading partners will be required to download them from the EDI Web site. Refer to the Downloading Acknowledgements section of this attachment for specific instructions.

SECTION III — RECEIVING THE X12 835 TRANSACTION

Trading partners requesting to test the X12 835 transaction should contact the DHCF EDI department to obtain a test billing provider number to use for testing. Trading partners will be required to submit an X12 837 Health Care Claim transaction test file (containing the test billing provider number) in order to receive the corresponding X12 835 Health Care Claim Payment/Advice transaction test file. Trading partners utilizing separate third parties for sending the X12 837 and receiving the X12 835 transactions on the trading partner's behalf must coordinate this testing.

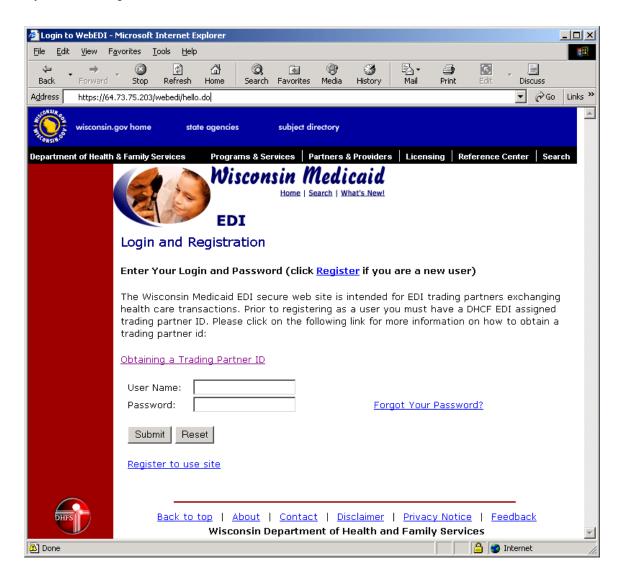
To exchange the X12 835 transaction, trading partners are required to maintain at least one login and password at the EDI Web site, www.wisconsinedi.org/. Refer to Attachment II of these instructions for more information on user registration.

The following are instructions for exchanging the X12 835 transaction.

Step 1 - Login

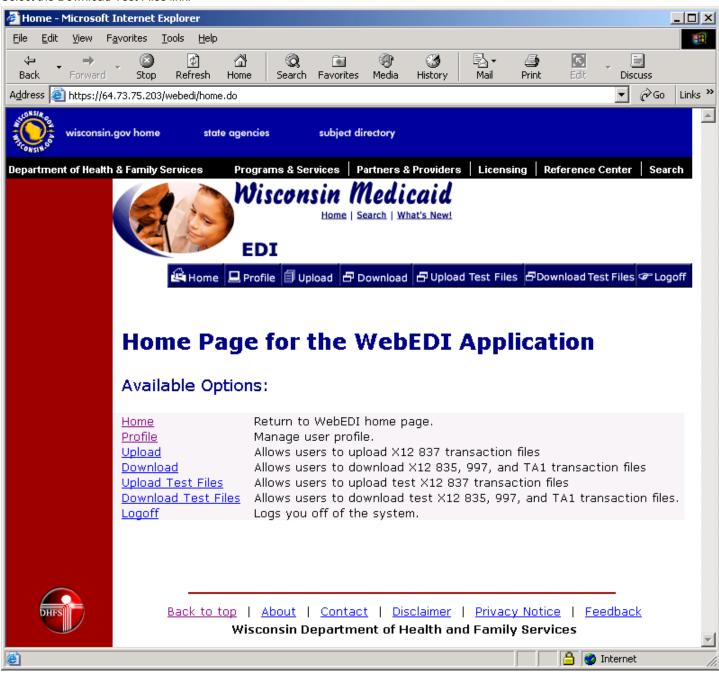
Enter your user name and password.

If you have not registered to use the EDI Web site, refer to Attachment II of these instructions for more information on user registration.



Step 2 — Downloading X12 835 Transaction

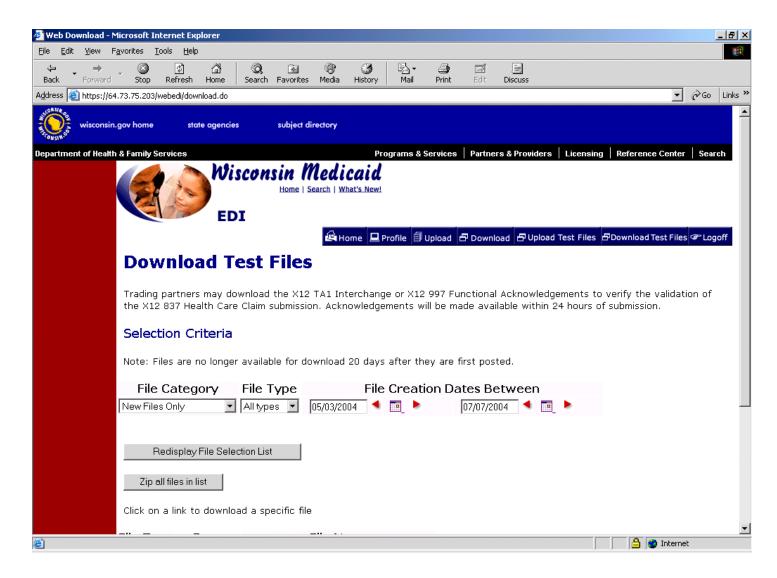
Select the Download Test Files link.



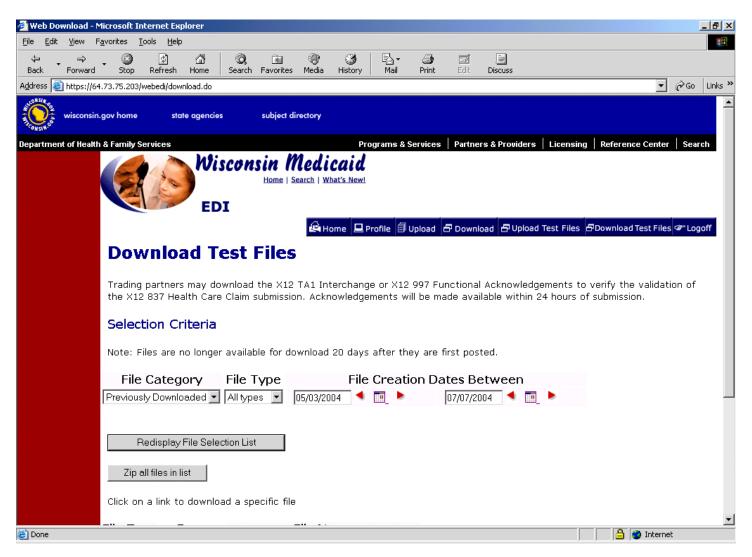
The following screen will appear. Trading partners may select from the following options when downloading files:

- New files only.
- All available files.
- Previously downloaded file.

Select the Redisplay File Selection List button.



The following screen will appear. Trading partners may select a link to download a specific X12 835 transaction file or, if multiple files exist, zip files in the list to download.

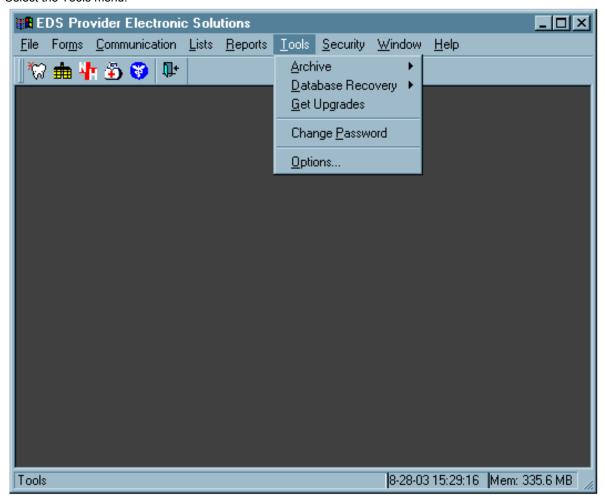


Trading partners may select a link to download the X12 835 transaction file(s) or, if multiple files exist, trading partners can zip files in the list to prior to downloading. The default setting for downloading files is New Files Only. Trading partners may also filter the list of files displayed by selecting All Available Files or Previously Download. The trading partner identification number will precede the file name.

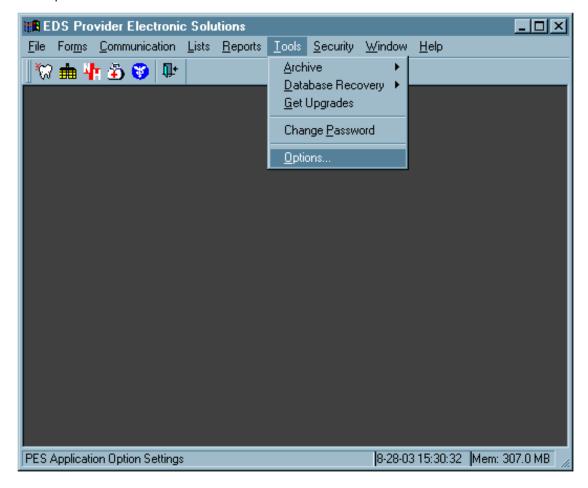
SECTION IV — PES CONNECTIVITY AND EXCHANGE

The DHCF requires all Provider Electronic Solutions (PES) users to test for software connectivity. This will ensure all PES users are properly setup to submit and download electronic transactions to the DHCF EDI Department. Following are the instructions for PES connectivity and exchange.

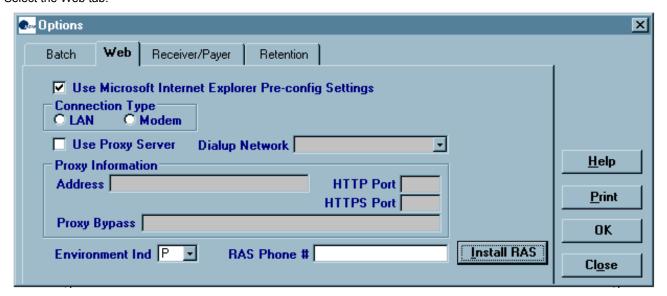
Select the Tools menu.



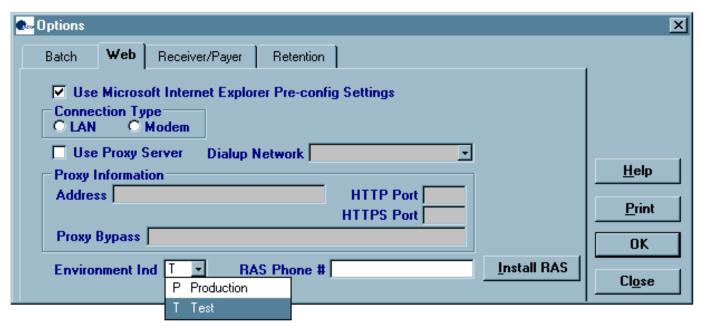
Select Options.



Select the Web tab.



Verify the Environment Ind is populated with a "T" for Test.



Select the Close command button to exit out of Options.

Create and submit a test claim in PES. Refer to appropriate claim sections in the PES manual for how to create and submit a claim.

Pick up a 997 Acknowledgement the following day or the 835 Health Care Claim Payment/Advice the following week. Refer to the Communications chapter of the PES manual for how to view these reports.

Change the Environment Ind in Options to "P" when submitting production claims to the DHCF EDI department.

SECTION V — EXCHANGING X12 270/271 TRANSACTIONS

In order to exchange X12 270/271 transactions, trading partners are required to maintain at least one login and password at the EDI Web site, *www.wisconsinedi.org/*. Refer to Attachment II of these instructions for more information on user registration. The following are instructions for exchanging the X12 837 and Acknowledgement transactions.

Trading partners must contact the EDI department at (608) 221-9036 or send an e-mail to wiedi@dhfs.state.wi.us to obtain the X12 270/271 test packet.

Step 1 — Login

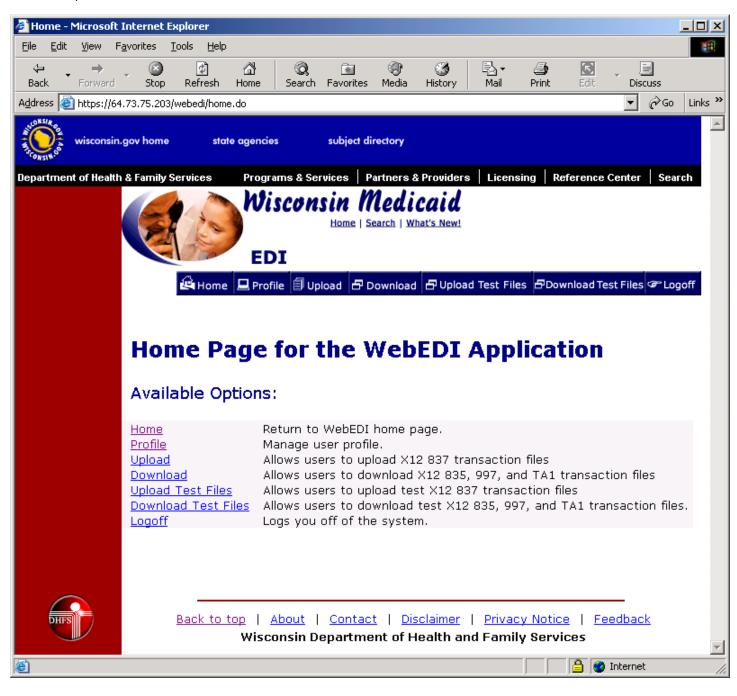
Enter your user name and password.

If you have not registered to use the EDI Web site, Refer to Attachment II of these instructions for more information on user registration.

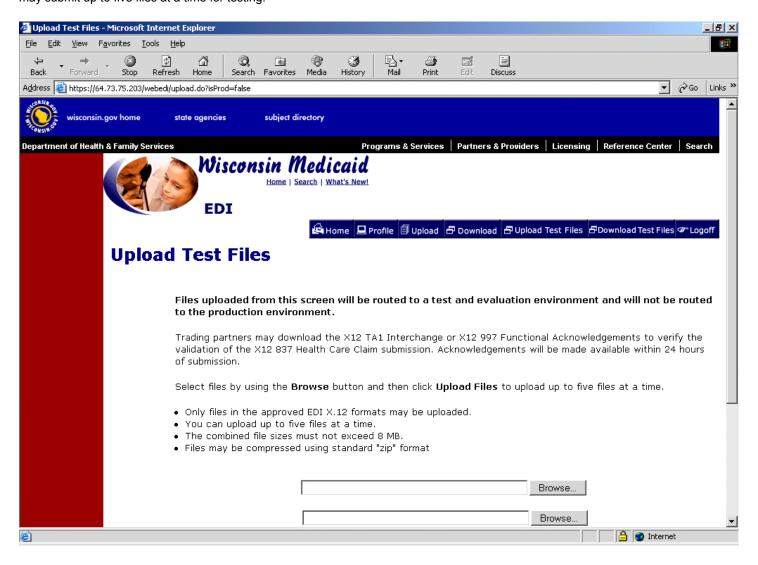


Step 2 — Uploading X12 270 Test File(s)

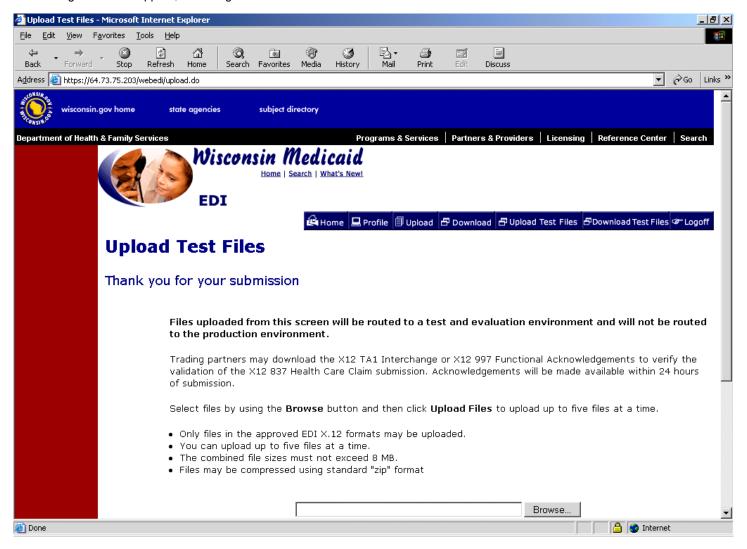
Select the Upload Test Files link.



Select the Browse button and locate the X12 270 transaction file(s) on the computer or network to submit for testing. Trading partners may submit up to five files at a time for testing.

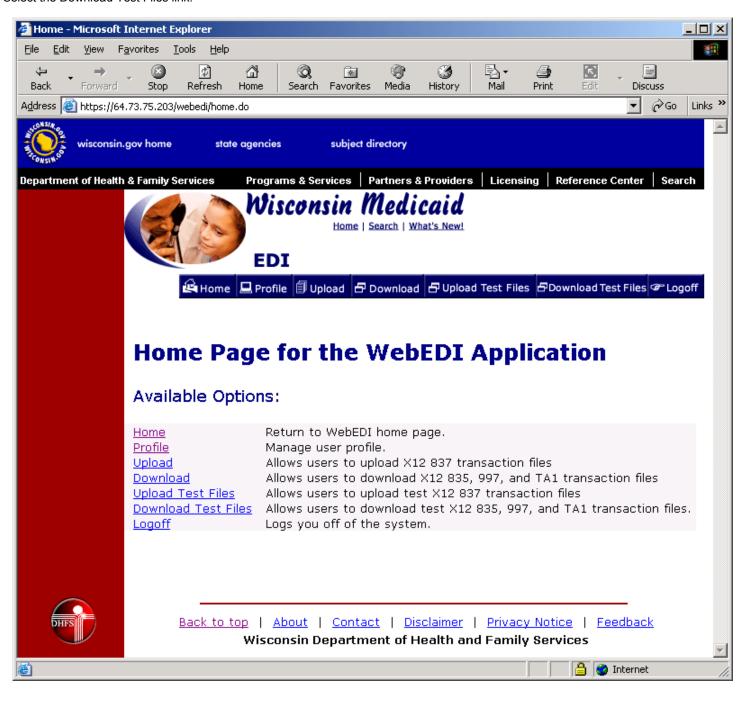


The following screen will appear, indicating a successful submission.



Step 3 - Downloading X12 271 Test Files

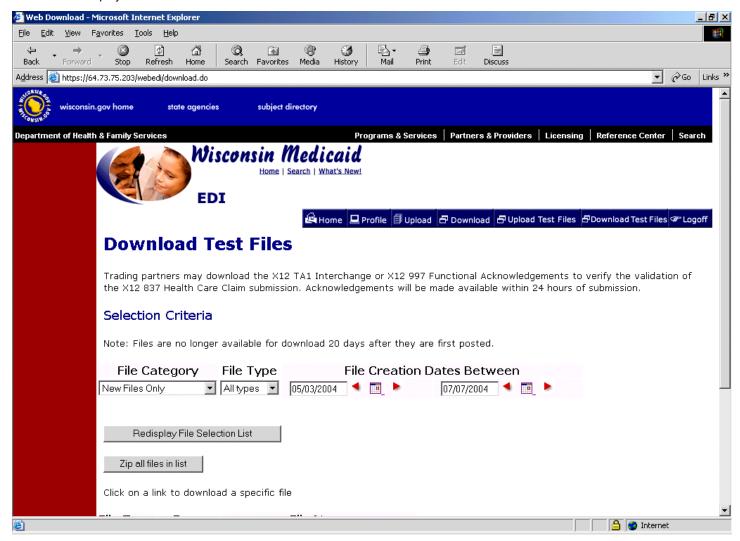
Select the Download Test Files link.



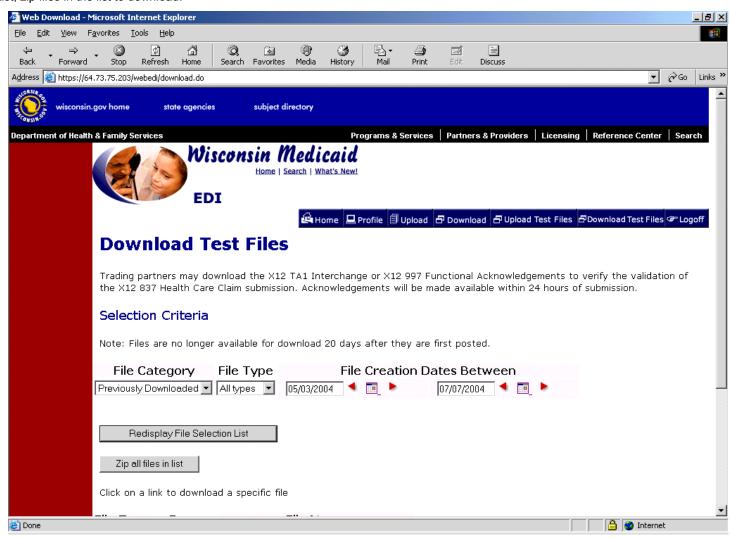
The following screen will appear. Trading partners may select from the following options when downloading files:

- New files only.
- All available files.
- Previously downloaded file.

Select the Redisplay File Selection List button.



The following screen will appear. Trading partners may select a link to download a specific X12 271 transaction file or, if multiple files exist, zip files in the list to download.



Trading partners may select a link to download the X12 271 transaction file(s) or, if multiple files exist, trading partners can zip files in the list to prior to downloading. The default setting for downloading files is New Files Only. Trading partners may also filter the list of files displayed by selecting All Available Files or Previously Download. The Trading partner identification number will precede the file name.